

THE VENETIAN PLASTER SERVICE



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Company registered no: 12693020 Registered address: 27 Mountfichet Walk, Chells Manor, Stevenage, Hertfordshire, SG2 7DT

ACCEPTANCE FORM / TERMS AND CONDITIONS

- The surfaces must be safe, dry, levelled, sturdy, smooth and without any cracks or joints.
- The Venetian Plaster Service is not responsible if the surfaces cracks due to failure within the sub the base. The surface to be installed must be clear of all obstructions to allow the works to be completed.
- The install area must be completely weather tight (i.e. doors, windows and roof must all be installed).
- The temperature must not be lower than 15 degrees in the area of install.
- The area of work must be clear of all other workman to enable better progress and desired end result.
- In case the surfaces do not meet the above criteria or where install cannot commence for any other reason, the work will be suspended and there will be a cancellation fee of £180 per tradesman per day until the works can start
- In the event of delay, there will be a notice required for work of at least two weeks to reschedule the work.

Obligations of the client during the work

- The customer is responsible for any damage or delay caused by third parties and sub-contractors
- Agrees to make payments as per the agreed terms and conditions.
- If any of these payments are not met, The Venetian Plaster Service will stop the works until the payment is received.
- All colours, texture and finish must be approved before work commences.

Obligations of the client upon completion of the work

- Upon receiving invoices the payments are to be made in full
- Follow the correct care & maintenance guide for cleaning and care.

Obligations of The Venetian Plaster Service Ltd.

- The Works will be Completed with the Correct Colours / Materials, Qualified Applicators to install.
- We will complete the work as agreed between the two parties
- Any changes to the original agreement will be agreed by both parties and any additional charges will be agreed and amend accordingly.

General conditions of decorative microcement and its application

- Microcement is an artisan decorative finish, so each application is totally unique
- Marbling, colour and texture can vary within the same work area.
- Cracking may occur due to irregularities or movement of the surfaces

General conditions of payment

- 50% Non-refundable deposit required to book the works and supply the Materials.
- 40% on completion of the 1st stage of the work - bases applied
- 10% on completion of work - final stage

Client Signature:

The Venetian Plaster Signature:

Date:

Date: